



| BOARD POLICY | |
|--|---|
| <i>Approval Date</i> 2019 | <i>Replacing</i> All previous policies |
| <i>Review Date</i> 2024 | <i>Page</i> 1 of 1 |
| <i>Contact Person/Department</i> Superintendent Responsible for Specialized Services | <i>Identification</i> BD-2080 |

ACCESSIBLE CUSTOMER SERVICE

Trillium Lakelands District School Board supports the full inclusion of persons with disabilities in its policies, procedures, practices, and services. We welcome all members of the school and broader community to our facilities by committing our staff and volunteers to providing an environment that respects the independence and dignity of persons with disabilities.

TLDSB is committed to providing people with disabilities the same opportunity of access to our services in the same location and in a similar way as these services are available to all others we serve.